

**DO** use the iPhone or Android mobile apps

If you are using a phone to access iclicker, the dedicated app will give you a better experience.

DO join class at the beginning of the session

Joining the session at the beginning of class instead of during questions gives your phone more time to connect.

[Join](#)**DO** turn off your Virtual Private Network (VPN)

Using a VPN routes your internet traffic through another location. This is a problem when taking attendance on campus.

DON'T use your phone as a wireless hotspot

Using your phone as a hotspot knocks out radio frequency for other students, making it difficult for others to connect.

**DON'T** use other high bandwidth applications

Using Netflix or YouTube during class creates a significant drain on bandwidth.