**DO use the iPhone or Android mobile apps**

If you are using a phone to access iclicker, the dedicated app will give you a better experience.

**DO join class at the beginning of the session**

Joining the session at the beginning of class instead of during questions gives your phone more time to connect.

**DO turn off your Virtual Private Network (VPN)**

Using a VPN routes your internet traffic through another location. This is a problem when taking attendance on campus.

**DON’T use your phone as a wireless hotspot**

Using your phone as a hotspot knocks out radio frequency for other students, making it difficult for others to connect.

**DON’T use other high bandwidth applications**

Using Netflix or YouTube during class creates a significant drain on bandwidth.